

## FACILITIES TO INVESTORS IN ISHARES PLC, II, III, IV, V, VI AND VII

### IMPORTANT INFORMATION FOR INVESTORS

This document outlines the facilities available to investors in sub-funds (“**Sub-Funds**”) of iShares plc – iShares VII plc (each a “**Fund Company**”) in accordance with Article 92 of Directive 2009/65/EC, as amended by Directive (EU) 2019/1160. The facilities are available to investors domiciled in the EEA.

Facility	Where further assistance and/or information can be obtained	Contact details
<p>Processing subscription, repurchase and redemption orders and making other payments to investors relating to the shares in the Sub-Funds, in accordance with the requirements of the following documents<sup>1</sup>:</p> <ul style="list-style-type: none"> <li>• the Prospectus for the Fund Company;</li> <li>• the PRIIP key information document for the relevant Sub-Fund;</li> <li>• the last annual and, if applicable, semi-annual reports of the Fund Company;</li> <li>• Memorandum and Articles of Association for the Fund Company.</li> </ul> <p style="text-align: center;">(together the “<b>Sales Documentation</b>”)</p>	<p>State Street Fund Services (Ireland) Limited (the “<b>Transfer Agent</b>”)</p>	<p>State Street Global Services   Bishop’s Square Redmond’s Hill, Dublin 2, D02 TD99, Ireland</p> <p><a href="mailto:info@ishares.co.uk">info@ishares.co.uk</a></p>
<p>Providing investors with information on how to place subscription, payment, redemption and conversion orders and how repurchase and redemption proceeds are paid.<sup>2</sup></p>	<p>Information can be obtained from the Transfer Agent and Blackrock Asset Management (Ireland) Limited as manager (the “<b>Manager</b>”)</p> <p>Further information is also available in the Prospectus for the Fund Company at <a href="https://www.blackrock.com/">https://www.blackrock.com/</a>.</p>	<p>State Street Global Services   Bishop’s Square Redmond’s Hill, Dublin 2, D02 TD99, Ireland</p> <p><a href="mailto:info@ishares.co.uk">info@ishares.co.uk</a></p>
<p>Facilitation of, and information on, access to procedures and arrangements for dealing with investor complaints pursuant to Article 15 of Directive 2009/65/EC.</p>	<p>All complaints will be handled promptly and efficiently in accordance with BlackRock’s complaints policy. Further information regarding the complaints procedure is available at <a href="https://www.blackrock.com/corporate/compliance/investor-right">https://www.blackrock.com/corporate/compliance/investor-right</a></p>	<p>BlackRock Asset Management Ltd, Fund Registrations and Listings Team, Glencar House, 20 Merrion Road, Dublin 4, D04 T9F3.</p> <p><a href="mailto:fundregistrationsandlistings@blackrock.com">fundregistrationsandlistings@blackrock.com</a></p>

<sup>1</sup> **Note:** Investors should review the section titled “Subscription, Redemptions and Payments in ETFs” below for further information on how these facilities apply to investors in the Sub-Funds, noting that the Sub-Funds are exchange-traded funds with primary and secondary market dealing.

<sup>2</sup> **Note:** See footnote 1 above.

<p>Making available for inspection the Sales Documentation and certain other documents and information that require to be published.</p>	<p>The most up to date versions of the Sales Documents for the Sub-Funds are available for inspection free of charge during normal business hours on weekdays (Saturdays and public holidays excepted) at the registered office of BlackRock.</p> <p>Copies of the Sales Documents are also available to view and download at <a href="https://www.blackrock.com/">https://www.blackrock.com/</a>.</p>	<p>BlackRock Asset Management Ltd, Fund Registrations and Listings Team, Glencar House, 20 Merrion Road, Dublin 4, D04 T9F3.</p> <p><a href="mailto:fundregistrationsandlistings@blackrock.com">fundregistrationsandlistings@blackrock.com</a></p>
<p>Publication of the price of shares in the Sub-Funds</p>	<p>The net asset value per share for the relevant Sub-Funds and share classes of the Fund Company will be made public at the offices of the Fund Administrator during normal business hours.</p> <p>It will also be published daily on <a href="http://www.blackrock.com">www.blackrock.com</a>.</p>	<p>BlackRock Asset Management Ltd, Fund Registrations and Listings Team, Glencar House, 20 Merrion Road, Dublin 4, D04 T9F3.</p> <p><a href="mailto:fundregistrationsandlistings@blackrock.com">fundregistrationsandlistings@blackrock.com</a></p>

## **Subscription, Redemptions and Payments in ETFs**

### **Dealings in Sub-Funds**

With respect to dealings in the Sub-Funds, investors should note that the Sub-Funds are exchange traded funds which means that the shares of the Sub-Funds are listed on one or more stock exchanges. Certain market makers and brokers are authorised by the Fund Company to subscribe and redeem shares of the Sub-Funds directly with the Fund Company in the primary market and they are referred to as “**Authorised Participants**”. Such Authorised Participants generally have the ability to deliver the shares of the Sub-Funds within the clearing systems relevant to the stock exchanges on which the shares are listed. Authorised Participants usually sell the shares they subscribe to on one or more stock exchanges, the “**Secondary Market**”, where such shares become freely tradable.

Investors who are not Authorised Participants can purchase and sell the shares of the Sub-Funds on the Secondary Market through a broker/dealer on a recognised stock exchange or over-the-counter (i.e. off-exchange). Investors wishing to purchase or sell shares of a Sub-Fund on the Secondary Market should place their orders via their broker. Investors may redeem their shares through an Authorised Participant by selling their shares to the Authorised Participant (directly or through a broker). Investors who are not Authorised Participants cannot switch between shares of different Sub-Funds.

### **Payments to investors in respect of Sub-Funds**

With the authorisation of the nominee of the common depositary (currently Citivic Nominees Limited) of the Fund Company, any dividends declared and any liquidation and mandatory redemption proceeds are paid by the Fund Company or its authorised agent to the applicable International Central Securities Depository. Investors who are accountholders in an International Central Securities Depository and hold interests in shares of the Sub-Funds which are settled and/or cleared through the applicable International Central Securities Depository (“**Participants**”), must look solely to the applicable

International Central Securities Depository for their share of each dividend payment or any liquidation or mandatory redemption proceeds paid by the Fund Company or, where they are not Participants, they must look to their respective nominee, broker or Central Securities Depository (as appropriate, which may be a Participant or have an arrangement with a Participant of the applicable International Central Securities Depository) for any share of each dividend payment or any liquidation or mandatory redemption proceeds paid by the Fund Company.

Investors who are not Authorised Participants have the right, subject to compliance with relevant laws and regulations, to request that the Manager buys back its shares in respect of a Sub-Fund in circumstances where the Manager has determined in its sole discretion that the net asset value per share of the Sub-Fund differs significantly to the value of a share of the Sub-Fund traded on the Secondary Market, for example, where no Authorised Participants are acting, or willing to act, in such capacity in respect of the Sub-Fund.

For further information in relation to the above, investors should refer to the Prospectus for the Fund Company and in particular the sections titled "GENERAL INFORMATION ON DEALINGS IN THE COMPANY", "PROCEDURE FOR DEALING ON THE PRIMARY MARKET" and "PROCEDURE FOR DEALING ON THE SECONDARY MARKET". The section titled "PROCEDURE FOR DEALING ON THE PRIMARY MARKET" relates to subscriptions and redemptions between the Fund Company and Authorised Participants. Investors who are not Authorised Participants should refer to the section titled "PROCEDURE FOR DEALING ON THE SECONDARY MARKET"